



WE NEED YOUR FEEDBACK!

El Paso Health (EPH) Provider Survey *Mailed out on 12/12/2022*

El Paso Health conducts an annual Provider Satisfaction Survey. It is important that we understand how El Paso Health impacts your office and practice on a daily basis.

Please fill out the survey with your honest feedback and response by *mailing it back in the enclosed postage-paid envelope*



1145 Westmoreland Drive
El Paso, Texas 79925
1-877-532-3778
elpasohealth.com



or
complete the survey online through the instructions provided to you.

<<Name>>
<<Address>> <<Suite>>
<<City>>, <<ST>> <<Zip>>

Dear Provider:

In an effort to provide quality service to the physicians and staff serving our members, El Paso Health is providing a Satisfaction Survey for your completion. It is important that we understand how El Paso Health impacts your office and practice on a daily basis. Results from this survey will be used by El Paso Health to help direct administrative and operational changes to our health plan and to point out areas that might need improvement.

You can complete the survey by visiting www.sphsurvey.com or by using your phone's camera to scan the QR code below. On this website, you will be asked for the private username and password below.

Respond now at www.sphsurvey.com
Username: <<Username>> or 
Password: <<Password>>

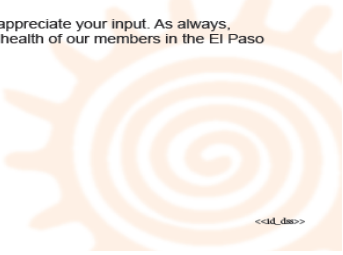
You may also respond by filling out the enclosed survey and mailing it back to SPH Analytics in the enclosed postage-paid envelope. SPH Analytics is an independent research firm that is helping us conduct the survey. Please call the toll-free number 1-800-588-1659 if you have any questions.

Please complete the survey today! We greatly appreciate your input. As always, thank you for partnering with us to improve the health of our members in the El Paso community.

Sincerely,

Carol G. Smallwood
Carol G. Smallwood
President & CEO

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0151776 - 37213



We value our partnerships with providers, and your feedback will be used to help direct administrative and operational changes to make improvements and increase overall provider satisfaction.

SPH Analytics is an independent research firm that is helping us conduct the survey. Please call the toll-free number 1-800-588-1659 if you have any questions.

We greatly appreciate your input and thank you for partnering with us!

If you have questions regarding this notification, please contact El Paso Health Provider Relations at 915-532-3778 ext.01507, Monday thru Friday 8 a.m. to 5 p.m.